

CONTENT

INTRODUCTION	5
1. CORE VALUES AND METHODOLOGY OF THE RESEARCH	8
2. VICTIMS AND THEIR NEEDS IN LATVIA AND BEYOND	10
3. ABILITY TO IDENTIFY, RECOGNIZE AND RESPECT	13
3.1. Identification: treating the victim with respect	13
3.2. Ability to assess the individual needs of a victim.....	14
4. SAFETY AND PROTECTION: PREVENTION OF REPEATED AND SECONDARY VICTIMIZATION	15
5. ASSESSMENT OF THE TYPES OF SUPPORT REQUIRED BY VICTIMS AND POTENTIAL FOR IMPROVEMENT	17
6. VICTIM SUPPORT SERVICES IN OTHER COUNTRIES: PRINCIPLES OF FORMATION	22
6.1. Financing and the institutional framework	22
6.2. Victim identification, case management and individual needs' assessment	23
7. VICTIMS' RIGHTS TO EFFECTIVE ACCESS OF JUSTICE	24
8. AVAILABILITY OF COMPENSATION	26
9. RESTORATION OF JUSTICE	29
9.1. Availability of a settlement procedure and the issues and development of practice	30
10. RECOMMENDATIONS	32
Bibliography and other sources	36
Supporting Victims of Crime in Latvia: Opportunities and Challenges	41